



WATER AUTHORITY OF GREAT NECK NORTH

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Dear Kings Point Residents,

As part of the Water Authority of Great Neck North's (Authority) continuing Capital Improvement Program, we will soon begin a water main improvements project on **Split Rock Drive, Farmers Road (between King Point Road & Split Rock Drive), Pinetree Drive, Creek Road, and Tideway Street**. The overall project goal is to improve our ability to provide an adequate supply of drinking water during peak demands and improve fire flow to our hydrants during emergency situations.

Weather permitting, **work will commence JULY 2025.**

Where needed, fire hydrants will be replaced with new hydrants with additional fire flow capabilities, thus increasing fire protection. Where needed, the Authority-owned portion of the water services will be replaced from the newly installed water main to the property line and will be reconnected to the existing customer-owned portion of the water service.

To expedite the completion of the project, roadways, traffic lanes and parking spots within the active construction zone(s) may be closed during the water main installation portion of construction. Traffic control will be provided by the Authority's contractor throughout the project using all appropriate and required equipment and personnel. Any detours or change of traffic flow will be professionally designed and managed, as well as approved by all necessary County, Town, and Village entities.

The Authority has been and will continue coordinating this project closely with our engineers and contractor to ensure that construction is undertaken with the least amount of disruption to adjoining properties and the traveling public, and to provide timely, responsive communication and outreach for the entirety of the project. The Village, Fire Departments and Police Departments will be updated continuously with current road closures and detours as the project progresses.

Weather dependent, the project should last approximately four (4) months. Periodically, water will need to be temporarily shut off to areas within the project limits and adjacent, connecting streets, to allow for connection of the newly installed watermain to the existing water distribution system. During this work, when the water mains are turned back on, you may temporarily experience brown/discolored water, which is common. The brown/discolored water should subside quickly. The best way to expedite its removal is to run cold water from the lowest point in your house. To do this, turn ONLY the cold-water faucet on and let it run from your basement or first floor until the water runs clear. Advanced notice will be given prior to any water being shut off unless an emergency occurs.

Driveways may be blocked for a short period, up to 4 hours. All affected residents will receive advanced notice so they are able to move their vehicles to an unobstructed location.

As mentioned above, a significant aspect of this project is replacement of the Authority-owned portion of the water service. As per the Authority's Lead & Copper Inventory, there are no known lead services within the limits of this water main improvements project. However, should an unknown lead water service be discovered, the Authority's contractor will perform the replacement of the Authority-owned portion, and

connection to the existing customer-owned portion of the water service, taking every precaution necessary to limit disturbance of the lead material. Educational material on potential for elevated lead, risk mitigation, and flushing procedures to remove particulate lead will be provided to applicable customers. Applicable customers will be eligible to receive a pitcher filter or a point-of-use device and replacement cartridges for 6 months following lead service line replacement. Additionally, should it be requested, the Authority can collect a follow up sample 3 to 6 months following lead service line replacement with sample results provided to the customer.

We apologize for any inconvenience this project will cause to our residents. The Authority, its engineer and contractor will continue to work diligently to keep any disruption to traffic, water service or driveway access to a minimum. We are confident that the result of this project will be a significant improvement to our water system and those that it serves.

Any resident with questions, concerns or special needs should contact the Authority at 516-487-7973.

The Authority thanks you for your cooperation as we look forward to a successful project.